



14<sup>th</sup> May 2014

### FOR THE ATTENTION OF THE LICENSING OFFICER

Dear Sir/Madam

Re: Licensing Act 2003 - Premises Licence Application

We enclose our client's application for a Premises Licence for your departments' attention and trust that you will find everything in order.

### Please note that the date of service is as stated on the Notices.

We have provided the application documentation early to ensure that the postal system doesn't compromise our application in any way.

We confirm that copies of the application have been served on the responsible authorities and a notice of the application has been placed in a local newspaper with the notices displayed at the site in the required manner.

Should you have any queries with regard to this matter would you please contact us in the first instance rather than reject or return the application.

It may be that we can speedily resolve any query for you by this method.

Thanking you in anticipation

Yours faithfully

### Lockett & Co

cc. Responsible Authorities

Enclosures: Application for a Premises Licence Consent Form for DPS Plan Fee

> Lockett House 13 Church Street Kidderminster Worcestershire DY10 2AH

Local Rate 0845 2305625
Telephone 01562 864488
Facsimile 01562 863539
E-mail info@lockett.uk.com
Web site www.lockett.uk.com

### Application for a premises licence to be granted under the Licensing Act 2003

### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You n	You may wish to keep a copy of the completed form for your records.												
I/We SHELL UK OIL PRODUCTS LIMITED  (Insert name(s) of applicant)  apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003  Part 1 – Premises Details													
Postal address of premises or, if none, ordnance survey map reference or description													
		ASDEN H CIRCULAR ROAD											
Post t	own	LONDON			Postcode	NW10 0SH							
		<del></del>											
Telepl	none r	number at premises (if any)	0208 830 73	50									
Non-c	lomes	tic rateable value of premises	£45250										
Part 2	- App	olicant Details											
Please	state	whether you are applying for a prer											
			Ple	ase tic	k as appropriate								
a)	an ir	ndividual or individuals *			please complet	e section (A)							
b)	a per	rson other than an individual *											
	i.	as a limited company		✓	please complet	e section (B)							
	ii.	as a partnership			please complet	e section (B)							
	iii.	as an unincorporated association o	r		please complet	e section (B)							
	iv.	other (for example a statutory corp	oration)		please complet	e section (B)							

c)	a recognised of	club					please compl-	ete section (B)		
d)	a charity						please compl	ete section (B)		
e)	the proprietor	of an ed	lucationa	l establishm	ient			please compl	ete section (B)	
f)	a health service	ce body						please compl-	ete section (B)	
g)	a person who Standards Achospital in W	t 2000 (d				ent		please comple	ete section (B)	
ga)	a person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 (within the meaning of that Part) in an independent hospital in England							please comple	ete section (B)	
h)	the chief officer of police of a police force in England									
* If yo	u are applying	as a per	son descr	ribed in (a)	or (b) plea	ase co	onfirm	Ð		
Please	tick yes									
licensa	arrying on or p	or			ss which	invol	lves the	e use of the pro	emises for	✓
I am m	naking the appl statutory fund a function dis	ction or			njesty's pr	reroga	ative			
(A) IN	DIVIDUAL A	APPLIC	ANTS (f	ill in as app	licable)					
Mr	☐ Mrs		Miss		Ms [	J		r Title (for aple, Rev)		
Surna	me				Firs	st nan	nes			
I am 1	8 years old or o	over						Plea	se tick yes	i
	nt postal addres ent from premis									
Post to	own							Postcode		
Daytir	me contact tele	ephone	number							
E mai	l address	-11								

### SECOND INDIVIDUAL APPLICANT (if applicable)

Mr 🗌	Mrs		Miss			Ms			er Title (for nple, Rev)	
Surname						F	irst na	mes		
I am 18 years	old or	over	, , , , , , ,						☐ Plea	ase tick yes
Current posta different from address										
Post town									Postcode	
Daytime con	tact tel	ephone	number							
E-mail addr (optional)	ess									
registered n corporate), p	ımber.	In the	case of a	partne	rship	or ot	her joi	nt ver	iture (other th	riate please give any an a body
Name SHELL UK	OIL PRO	ODUCT	S LIMIT	ED						
Address							<del></del>	; <b>=</b>		
SHELL CEN LONDON SE1 7NA	TRE									
Registered m	ımber (v	where ap	oplicable)				-			
3625633										
Description of	f applic	ant (for	example,	partne	rship,	comp	any, u	nincor	porated associa	ntion etc.)
PRIVATE L	MITEL	) COMP	ANY							
Telephone nu 0207 934 123		f any)								
E-mail addre	ss (optio	onal)								

Par	t 3 Operating Schedule	
Wh	en do you want the premises licence to start?	DD MM YYYY 1 3 0 6 2 0 1 4
	ou wish the licence to be valid only for a limited period, when do you t it to end?	DD MM YYYY
Plea	se give a general description of the premises (please read guidance note	1)
PLE	EASE SEE ATTACHED OVERVIEW.	100
{		
	000 or more people are expected to attend the premises at any one time, se state the number expected to attend.	
Wh	at licensable activities do you intend to carry on from the premises?	
(Ple	ase see sections 1 and 14 of the Licensing Act 2003 and Schedules 1 and	d 2 to the Licensing Act 2003)
Pro	vision of regulated entertainment	Please tick any that apply
a)	plays (if ticking yes, fill in box A)	
b)	films (if ticking yes, fill in box B)	
c)	indoor sporting events (if ticking yes, fill in box C)	
d)	boxing or wrestling entertainment (if ticking yes, fill in box D)	
e)	live music (if ticking yes, fill in box E)	
f)	recorded music (if ticking yes, fill in box F)	
g)	performances of dance (if ticking yes, fill in box G)	

anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H)

h)

Provision of late night refreshment (if ticking yes, fill in box I)	~
Supply of alcohol (if ticking yes, fill in box J)	·
In all cases complete boxes K, L and M	

A

	rd days and read guida		Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	П
6)				Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guidance	note 3)	
Tue					
Wed			State any seasonal variations for performing plays (note 4)	please read guida	ance
Thur					
Fri	n		Non standard timings. Where you intend to use the performance of plays at different times to those liste the left, please list (please read guidance note 5)		
Sat					
Sun					

Films Standard days and timings (please read guidance note			Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
6)				Outdoors	
Day	Start	Finish		Both	
Mon	<b></b>		Please give further details here (please read guidance	note 3)	
Tue					
Wed			State any seasonal variations for the exhibition of fil guidance note 4)	ms (please reac	i
Thur	*************		2) 2:		
Fri			Non standard timings. Where you intend to use the exhibition of films at different times to those listed in left, please list (please read guidance note 5)		
Sat					
Sun					

Indoor sporting events Standard days and timings (please read guidance note 6)			Please give further details (please read guidance note 3)
Day	Start	Finish	
Mon	<b></b>		
Tue			State any seasonal variations for indoor sporting events (please read guidance note 4)
Wed	<b></b>		
Thur			Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list (please read guidance note 5)
Fri	***************************************		
Sat			
Sun			-

Boxing or wrestling entertainments Standard days and timings		~	Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
	read guid			Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guidance	e note 3)	
Tue					
Wed			State any seasonal variations for boxing or wrestlin (please read guidance note 4)	g entertainmer	ıt
Thur					
Fri			Non standard timings. Where you intend to use the or wrestling entertainment at different times to the column on the left, please list (please read guidance read)	se listed in the	ooxing
Sat			,		
Sun					

Live music Standard days and timings (please read guidance note			Will the performance of live music take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
6)		GO N GOAS		Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guidance	note 3)	
Tue					
Wed			State any seasonal variations for the performance of read guidance note 4)	live music (ple	ase
Thur	77.72				
Fri			Non standard timings. Where you intend to use the performance of live music at different times to those on the left, please list (please read guidance note 5)		
Sat					
Sun					

Recorded music Standard days and timings (please read guidance note		d timings	Will the playing of recorded music take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
6)			Parkers Parkers and Secretary of	Outdoors	
Day	Start	Finish		Both	
Mon	********		Please give further details here (please read guidance	note 3)	
Tue					
Wed			State any seasonal variations for the playing of recorread guidance note 4)	rded music (ple	ase
Thur					
Fri			Non standard timings. Where you intend to use the playing of recorded music at different times to those on the left, please list (please read guidance note 5)		
Sat					
Sun					

Performances of dance Standard days and timings (please read guidance note			Will the performance of dance take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
6)				Outdoors	П
Day	Start	Finish		Both	
Mon	No. 20 44 5 5 2 4 4 5 4 4 5 4 4 5 4 5 6 6 6 6 6 6 6 6 6		Please give further details here (please read guidance	note 3)	
Tue					
Wed			State any seasonal variations for the performance of guidance note 4)	dance (please re	ead
Thur					
Fri			Non standard timings. Where you intend to use the performance of dance at different times to those listed the left, please list (please read guidance note 5)		
Sat					
Sun					

descrip within Standar	ng of a sir tion to th (e), (f) or d days and read guida	at falling (g) I timings	Please give a description of the type of entertainment you	ou will be provid	ling
Day	Start	Finish	Will this entertainment take place indoors or outdoors or both – please tick (please read guidance	Indoors	
Mon			note 2)	Outdoors	
e e			i i	Both	
Tue			Please give further details here (please read guidance	note 3)	
Wed					
Thur			State any seasonal variations for entertainment of a to that falling within (e), (f) or (g) (please read guidar		tio <u>n</u>
Fri					
Sat	Machine of the original		Non standard timings. Where you intend to use the entertainment of a similar description to that falling at different times to those listed in the column on the (please read guidance note 5)	within (e), (f) o	r (g)
Sun	2		-		

Standar	ight refres rd days and read guida	d timings	Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	~
6)				Outdoors	
Day	Start	Finish		Both	
Mon	23.00	05.00	Please give further details here (please read guidance THE PROVISION OF HOT DRINKS ONLY.	e note 3)	
Tue	23.00	05.00			
Wed	23.00	05.00	State any seasonal variations for the provision of la (please read guidance note 4)	ite night refres	hment
Thur	23.00	05.00			
Fri	23.00	05.00	Non standard timings. Where you intend to use the provision of late night refreshment at different time the column on the left, please list (please read guidant).	es, to those list	
Sat	23.00	05.00	the common on the left prease list (prease read guida	nee note 3)	
Sun	23,00	05.00			

Standa (please	of alcohord days and read guida	d timings	Will the supply of alcohol be for consumption – please tick (please read guidance note 7)	On the premises	
6)				Off the premises	✓
Day	Start	Finish		Both	
Mon	00.00	24.00	State any seasonal variations for the supply of alcohoguidance note 4)	ol (please read	
Tue	00.00	24.00			
Wed	00.00	24.00			
Thur	00.00	24.00	Non standard timings. Where you intend to use the supply of alcohol at different times to those listed in left, please list (please read guidance note 5)		
Fri	00.00	24.00			
Sat	00.00	24.00			
Sun	00.00	24.00			

State the name and details of the individual whom you wish to specify on the licence as designated premises supervisor:

Name CHELVAR	ATNAM JEYASEELAN	
Address		
52 MERLIN HARROW MIDDLESE	IS AVENUE	
Postcode	HA2 9ES	
Personal lice NOT YET K	ence number (if known) KNOWN	
Issuing licen HARROW (	nsing authority (if known) COUNCIL	

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 8).

NONE.

L

public rd days and	l timings	State any seasonal variations (please read guidance note 4)
Start	Finish	
00.00	24.00	
00.00	24.00	
00.00	24.00	Non-standard fimings. Where you intend the premises to be open to
00.00	24.00	Non standard timings. Where you intend the premises to be open to public at different times from those listed in the column on the left, please list (please read guidance note 5)
00.00	24.00	
00.00	24.00	
00.00	24.00	
	Start	Start   Finish

M Describe the steps you intend to take to promote the four licensing objectives:
a) General – all four licensing objectives (b, c, d and e) (please read guidance note 9)
PLEASE SEE PROPOSED CONDITIONS WHICH ARE ATTACHED.
b) The prevention of crime and disorder
PLEASE SEE PROPOSED CONDITIONS WHICH ARE ATTACHED.
c) Public safety
PLEASE SEE PROPOSED CONDITIONS WHICH ARE ATTACHED.
d) The prevention of public nuisance
PLEASE SEE PROPOSED CONDITIONS WHICH ARE ATTACHED.
L
e) The protection of children from harm

Section M Describe the steps you intend to take to promote the four licensing objectives:

### a) General-all four licensing objectives (b, c, d, e)

A suitable and sufficient CCTV system with recording facilities will be in place at site and will operate at all times the premise is open for licensable activities. Images can be made available upon reasonable request by the Police or other relevant officers of a responsible authority.

Staff will be trained with regard to their responsibilities in the retail sale of alcohol and regular refresher training will also be undertaken. Training records can be made available for inspection upon reasonable request by the Police or other relevant officers of a responsible authority.

A refusals book will be operated and maintained and will be produced to a relevant officer of the Police or other relevant officers of a responsible authority upon request.

A Challenge 25 policy will be operated at the premise, acceptable forms of identification are a passport, photocard driving licence and PASS accredited identification card.

Spirits will be located behind the counter.

### b) The prevention of crime and disorder.

A suitable and sufficient CCTV system with recording facilities will be in place at site and will operate at all times the premise is open for licensable activities. Images can be made available upon reasonable request by the Police or other relevant officers of a responsible authority.

Spirits will be located behind the counter.

Staff will be trained with regard to their responsibilities in the retail sale of alcohol and regular refresher training will also be undertaken. Training records can be made available for inspection upon reasonable request by the Police or other relevant officers of a responsible authority.

### c) Public Safety.

A suitable and sufficient CCTV system with recording facilities will be in place at site and will operate at all times the premise is open for licensable activities. Images can be made available upon reasonable request by the Police or other relevant officers of a responsible authority.

### d) Prevention of public nuisance.

Staff will be trained with regard to their responsibilities in the retail sale of alcohol and regular refresher training will also be undertaken. Training records can be made available for inspection upon reasonable request by the Police or other relevant officers of a responsible authority.

### e) The protection of children from harm.

Staff will be trained with regard to their responsibilities in the retail sale of alcohol and regular refresher training will also be undertaken. Training records can be made available for inspection upon reasonable request by the Police or other relevant officers of a responsible authority.

A refusals book will be operated and maintained and will be produced to a relevant officer of the Police or other relevant officers of a responsible authority upon request.

A Challenge 25 policy will be operated at the premise, acceptable forms of identification are a passport, photocard driving licence and PASS accredited identification card.

Spirits will be located behind the counter.

PLEASE SEE PR	OPOSED CONDITIONS WHICH ARE ATTACHED.	
Checklist:		
	Please tick to indicate agree	ment
	or enclosed payment of the fee.	<b>V</b>
	sed the plan of the premises.	V
<ul> <li>I have sent of applicable.</li> </ul>	copies of this application and the plan to responsible authorities and others where	1
	sed the consent form completed by the individual I wish to be designated premises f applicable.	1
<ul> <li>I understand</li> </ul>	that I must now advertise my application.	✓
<ul> <li>I understand rejected.</li> </ul>	that if I do not comply with the above requirements my application will be	✓
Part 4 – Signatur Signature of appl	LSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION.  es (please read guidance note 10)  icant or applicant's solicitor or other duly authorised agent (see guidance note 1 alf of the applicant, please state in what capacity.	1).
Signature	SClement pp Locketto &Co	
Date	14 <sup>TH</sup> MAY 2014	
Capacity	DULY AUTHORISED AGENTS	
For joint applicat agent (please read capacity.	tions, signature of 2 <sup>nd</sup> applicant or 2 <sup>nd</sup> applicant's solicitor or other authorised guidance note 12). If signing on behalf of the applicant, please state in what	
Signature		
Date		
Capacity		
<u> </u>		

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 13)

SARA CLEMENT

LICENSING MANAGER

LOCKETT & CO

13 CHURCH STREET

Post town	KIDDERMINS	TER	Postcode	DY10 2AH
Telephone n	umber (if any)	01562 864488		

#### Notes for Guidance

- Describe the premises, for example the type of premises, its general situation and layout and any
  other information which could be relevant to the licensing objectives. Where your application
  includes off-supplies of alcohol and you intend to provide a place for consumption of these offsupplies, you must include a description of where the place will be and its proximity to the
  premises.
- 2. Where taking place in a building or other structure please tick as appropriate (indoors may include a tent).
- 3. For example the type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.
- For example (but not exclusively), where the activity will occur on additional days during the summer months.
- 5. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.
- 6. Please give timings in 24 hour clock (e.g. 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.
- 7. If you wish people to be able to consume alcohol on the premises, please tick 'on the premises'. If you wish people to be able to purchase alcohol to consume away from the premises, please tick 'off the premises'. If you wish people to be able to do both, please tick 'both'.
- 8. Please give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or seminudity, films for restricted age groups or the presence of gaming machines.
- 9. Please list here steps you will take to promote all four licensing objectives together.
- 10. The application form must be signed.
- 11. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 12. Where there is more than one applicant, each of the applicant or their respective agent must sign the application form.
- 13. This is the address which we shall use to correspond with you about this application.

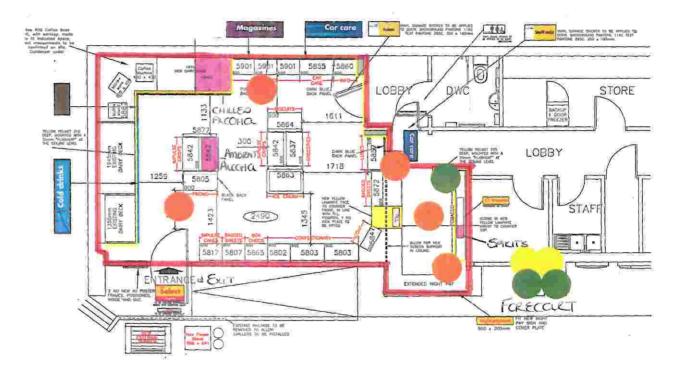
### Consent of individual to being specified as premises supervisor I, Mr Chelvaratnam Jeyaseelan [full name of prospective premises supervisor] of ...52 Merlins Avenue Harrow Middlesex HA2 9ES [home address of prospective premises supervisor] hereby confirm that I give my consent to be specified as the designated premises supervisor in relation to the application for NEW PREMISES LICENSE APPLICATION FOR THE SALE OF ALCOHOL FOR CONSUMPTION OFF THE PREMISES AND LNR [type of application] by .. Shell UK Oil Products Limited [name of applicant] Shell Neusden or....369 North Circular Road, London NW10 0SH [name and address of premises to which the application relates] and any premises licence to be granted or varied in respect of this application made by: ...Shell UK Oil Products Limited [name of applicant] concerning the supply of alcohol at: SHELL NEASDEN A.369 North Circular Road London NW10 0SH ..... [name and address of premises to which application relates] I also confirm that I am-applying-fer, intend to apply for or currently hold a personal licence, details of which I set out below. Personal licence number NOT. YET KNOWN. [insert personal licence number, if any] Personal licence issuing authority: HARROW COUNCIL, CIVIC CENTRE, STATION ROAD, HARROW, HAL DXY (COOS 901 D600) [Insert name and address and telephone number of personal licence issuing authority, if any] Signed --Name (please print) Mr Chelvaratnam Jeyaseelan Dated: 14/04/2014 Date of Birth: 26/09/1964 Place of Birth: Jaffna



### Shell Neasden 369 North Circular Road London NW10 0SH



- Area licensed for sale of alcohol for consumption off the premise and LNR.
- Fire extinguisher.
- CCTV.
- Fire bucket.





Date: May 2014

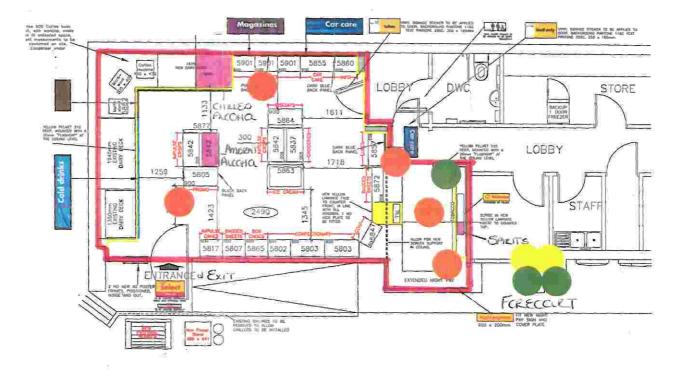
Scale: 1:100



### Shell Neasden 369 North Circular Road London NW10 0SH



- Area licensed for sale of alcohol for consumption off the premise and LNR.
- Fire extinguisher.
- CCTV.
- Fire bucket.





Date: May 2014

Scale: 1:100

General description supplementary to the premises licence application for:

### SHELL UK OIL PRODUCTS LIMITED

SHELL NEASDEN
369 NORTH CIRCULAR ROAD
LONDON
NW10 0SH

## PUBLIC NOTICE OF AN APPLICATION FOR A PREMISES LICENCE UNDER SECTION 17 OF THE LICENSING ACT 2003

Notice is hereby given that an application was made to **BRENT COUNCIL** for a premises licence under the above Act on the **15**<sup>TH</sup> **MAY 2014** 

Applicant:

SHELL UK OIL PRODUCTS

LIMITED

Address of premises:

SHELL NEASDEN

**369 NORTH CIRCULAR** 

ROAD LONDON NW10 0SH

Proposed licensable activities:

### SALE OF ALCOHOL FOR CONSUMPTION OFF THE PREMISES PROVISION OF LATE NIGHT REFRESHMENT

Proposed days and hours of licensable activity:

**EVERY DAY** 

**ALCOHOL SALES** 

00.00 TO 24.00

PROVISION OF LATE NIGHT REFRESHMENT

23.00 TO 05.00

The postal address of the Licensing Authority where the register is kept and the application may be inspected is:

## \*BRENT COUNCIL, BRENT CIVIC CENTRE, ENGINEERS WAY, WEMBLEY, HA9 OFJ.

Any person wishing to make representations on this matter shall give notice, in writing, stating the nature and grounds for making such representations to The Licensing Officer at the above address\* within 28 days of the date of this notice – by the 12<sup>TH</sup> JUNE 2014. Further information is available by visiting the web site <a href="https://www.brent.gov.uk">www.brent.gov.uk</a>.

It is an offence, under section 158 of the Licensing Act 2003, to knowingly or recklessly make a false statement in or in connection with an application and the maximum fine on summary conviction of such an offence is £5000.

Lockett & Co - duly authorised agents

#### Convenience Store Overview.

This is a well-established convenience store site operated by Ulimate Fuels Limited. There are 6 pumps located on the forecourt and and a carwash is also located on site. There are no facilities on site for the maintenance and/or sale of motor vehicles.

#### The Convenience Store.

The convenience store has a retail area of approximately 520 sq ft. The purpose built store has been designed to serve both the local community along with passing trade. The convenience store operates 24 hours per day, seven days per week under the company's own format. The store stocks a range of fresh foods and dairy produce, groceries and other domestic products and also offers 'express' lunch facilities. Off sales are a standard and expected feature of the convenience store service.

### Security.

The digital CCTV system benefits from a recorder with 31 day image retention. Recordings can be made available to Police and other enforcement agencies as needed. The convenience store operates at closed door policy between the hours of 23.00and 06.00 hours seven days per week with all service taking place through the night hatch.

### The Operation.

The convenience store is operated by the Manager, assisted by team of full and part time staff. The Designated Premises Supervisor, is trained and certified through an accredited scheme and is responsible for training all staff-utilising the Lockett & Co Due Diligence package-and keeping complete training records. The Challenge 25 trading initiative is used supported by the refusals system with records kept in the Refusals Log.

The following two pages provide an overview of the content of the Lockett & Co Due Diligence package.

# LOCKETT & CO DUE DILIGENCE PACKAGE OVERVIEW

Lockett & Co will provide each licensed site with a complete due diligence package to consisting of the following material:

### 1. A Premises Licence Manual:

The manual consists of all the relevant information and guidance the licence holder would require relating to the premises licence and the requirements under the Licensing Act 2003. There is a location within the manual to store Part A of the premises licence and instruction provided regarding the requirement of the Section 57 notice and Part B Summary being displayed.

### 2. Staff Training Manual:

This manual is designed to enable the licence holder to undertake regular in house staff training relating to alcohol and age restricted products to ensure that all staff members including any new members of staff understand their legal duties and what the requirements are under the Licensing Act 2003 for alcohol and age restricted products and the penalties that may be applicable if the law is not adhered to.

### 3. Premises Refusals Log:

The log is to enable all staff to record all details of any refused sales to customers (for example if they are underage, do not have any ID, etc). The log allows all refusals to be kept in one place and provides the detailed information that is required under the Licensing Act 2003, which can then be produced at any time upon request to the Police, Trading Standards or other relevant officer to ensure that staff has been compliant with the requirements. This log is also signed off by the relevant DPS or site manager on a regular basis to ensure compliance.

### 4. Premises Incident Log:

The log is to enable staff to record any incidents that occur at the premises (for example theft, non-payment for goods, drive offs, acts of aggression or violence, etc).

### 5. Refusals Cards Alcohol:

The cards are for the staff members serving customers to give out to the customer when they are refused service when trying to purchase alcohol, telling them why they were refused. The use of the card can assist in reducing potential confrontation.

#### 6. Refusals Cards Age Restricted:

The cards are for the staff members serving customers to give out to a customer when they are refused service for age restricted products, telling them why they were refused. The use if the card can assist in reducing potential confrontation.

### 7. U 25 Drink Awareness Badges:

The badges are for staff members to wear on their uniform, to identify to customers that they will be requesting ID from anyone who appears to be under the age of 25 when purchasing alcohol and age restricted products.

### 8. U 25 Drink Awareness Posters (per set A3, A4 & A2):

The posters are provided for the premises licence holder as a set of four to display in and around the premise, the four posters are as follows: 1. Advises that anyone who appears to be under the age of 25 will be asked for ID when purchasing alcohol, 2. Advises it is an offence to purchase or attempt to purchase alcohol on behalf of anyone who is under the age of 18. 3. Advises that it is a criminal offence to buy alcohol on behalf of a child. 4. Advises that anyone who appears to be under the age of 25 will be ask to produce ID when buying any age restricted product.

### 9. Tobacco Posters

The posters are for the premises licence holder to display on or near to the cigarette gantry that it is illegal to sell tobacco products to anyone under the age of 18. The poster meets the legislative requirements that the retailer must display in respect of tobacco sales.

### 10. Staff Guide to Selling Alcohol and Age Restricted Products Booklet:

The small booklet is provided to each member of staff at the premises and is distributed to them as part of their in house training, it is designed as an easy guide for staff members to refer to regarding their responsibilities with regard to the sale of alcohol and age restricted products.

Please note: Any legislative changes will be advised to the premises licence holder the changes will also be updated within the material provided to each site as and when it is required.